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**From:** sandra.esquer@agilent.com  
**Sent:** Tuesday, June 07, 2011 11:51 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: \*Attention\*Government Scientific Source- Installation G3440A SR# 1-3284320293

Hello James,

Rafael Velez will be onsite June 15<sup>th</sup> to take care of your install. Feel free to contact me if you have any questions.

Regards,  
Sandy

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**From:** Hanchett, James (DPH) [<mailto:james.hanchett@state.ma.us>]  
**Sent:** Monday, June 06, 2011 12:03 PM  
**To:** MARTINEZ,CHRISTOPHER (Non-A-LittleFalls,ex1)  
**Subject:** RE: Government Scientific Source- Installation G3440A SR# 1-3284320293

Any idea when installation will take place.

Jim

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**From:** [christopher\\_martinez@non.agilent.com](mailto:christopher_martinez@non.agilent.com) [[mailto:christopher\\_martinez@non.agilent.com](mailto:christopher_martinez@non.agilent.com)]  
**Sent:** Wednesday, May 11, 2011 4:04 PM  
**To:** Hanchett, James (DPH)  
**Cc:** [sandra.esquer@agilent.com](mailto:sandra.esquer@agilent.com)  
**Subject:** Government Scientific Source- Installation G3440A SR# 1-3284320293

Hello James,

Apologies for our delayed response. We are in the process of identifying a resource for your service call and should be getting back to you shortly with a name and time of service.

If you have any questions please feel free to contact me back to this email.

*Christopher Martinez*  
*Work load Administrator*